

## SYNTHETIC TURF WARRANTY - DECEMBER 2017

### PRODUCT WARRANTY PERIOD

Product	Warranty
Evergreen	5 Years
Natural	5 Years
Natural 2	6 Years
Natural 3 & 4 (3.75m)	5 Years

Benara Nurseries synthetic turf is produced overseas but is made to Australian standards.

1. Benara Nurseries warrant its synthetic grass against ultraviolet degradation, and abnormal wear for a period of 5 years from the date of supply.
2. No additional warranties or modifications to this warranty can be affected by employees, distributors and agents of Benara Nurseries.
3. This warranty does not apply if the products are used for any application other than as recommended by Benara Nurseries, nor to any damage incurred during installation or repairs by a party other than Benara Nurseries and shall not apply if any defect is caused by:
  - a. Burns, cuts, accident, vandalism, abuse, negligence or animals;
  - b. Normal wear and tear;
  - c. Improper design or failure of the sub-base;
  - d. Wear or abrasion caused by an incorrect sub-base or incorrect installation;
  - e. Use of in-fill products of an incorrect grade or level;
  - f. Use of inappropriate footwear or sports equipment;
  - g. Use of incorrect chemicals, herbicides or pesticides;
  - h. Use of incorrect cleaning methods;
  - i. Use within 2 metres of a swimming pool or spa maybe affected from chemical products;
  - j. Odours caused by normal outgassing, animals or spillage;
  - k. Natural disasters or events covered by property insurance, i.e., earthquake, fire, flooding.
4. This warranty covers product replacement only and excludes installation costs. In the unlikely event that the warranty is activated Benara Nurseries will not pay for labour replacement costs.
5. All warranty claim approvals are subject to the provision of valid proof of purchase, i.e., receipts.

Benara Nurseries liability under the above, and under any other written warranty given by Benara Nurseries, and for any breach of term or condition as referred to above, shall be limited to either replacing or repairing the products – whichever is agreed to by the parties affected and Benara Nurseries.

*This warranty excludes water and soil erosion.*

QUITO PTY LTD Trading As BENARA NURSERIES  
ABN: 64846855485



“GROWING FOR A GREENER COMMUNITY”